



USER PRODUCTIVITY KIT

What's New in Oracle User Productivity Kit 3.5?

Oracle is pleased to announce Oracle User Productivity Kit (UPK) 3.5. With this release Oracle has incorporated a number of new features based on customer and partner requirement, technology, and domain expertise. Oracle UPK delivers rich new functionality to include enhancements in usability, performance, and scalability.

New Feature	Description/Benefit
Customizable Document Output	Organizations can differentiate their documentation by customizing their outputs to meet their business needs. Users are familiar with corporate standards and organizations now have the ability to easily maintain corporate branding standards as well as create new and modify existing outputs for all their project documentation.
Automatic Context Capture in IE-based applications	Previous versions of UPK captured context information during recording sessions for Oracle and SAP applications only, enabling context-sensitive help to reduce ongoing performance support costs. With the addition of the new SmartMatch feature, context information can now be captured for any Internet Explorer browser application as well, enabling context-sensitive help for browser-based applications across the enterprise.
Copy and Paste Frames	The ability to copy and paste frames allows users to re-use content across topics dramatically reducing content creation time.
Print It! Mode	Authors can choose to automatically include printable job aids or system process documents for just-in-time support. This new mode saves time and provides users with easy access to key documentation.
Additional Languages: Finnish, Turkish, Polish, Russian, Hungarian, Traditional Chinese, Korean	Finnish, Turkish, Polish, Russian, Hungarian, Traditional Chinese, Korean have been added to our list of delivered tier 2 languages, which brings the list of delivered languages to 21.
Add Keywords, Roles, and Context to Modules and Sections	Ability to insert non-topic assets, including context, into the Table of Contents expands the types of content available for use. This flexibility enables users to view multiple types of content for enhanced learning.



Library Security	Manage read and write access to folders. With the ability to control access to content across the organization, developers only work on what they've been assigned to. This helps ensure data accuracy and efficiency.
Target Applications Added	Context sensitivity is now offered for Agile and JDE World applications.
Customizable Library Views	Apply filters in the library based on the way users organize their content to analyze data or check project status. Custom views put all the power into the users to view what they want and how they want to meet their business needs.
Auto Recorder	Enables recording without having to provide a cue to capture each action.
Improved Sound Capabilities	Supports compressed mp3 files reducing overall size of files and content. In addition, exporting and importing of sound is much more robust.
Enhancements to Re-record functionality (insert and skip)	Create efficiency by targeting only frames that need to be updated during the re-record process with the ability to insert and skip frames.
Redesigned Player Table of Contents	Sporting a sleek new design, the Table of Contents Player has been modernized to be more visually appealing. Icons have also been enhanced. Play modes are more closely associated with the content, only available modes appear, and the default mode is launched when a topic is selected.
Enhanced Search in the Player	Increase efficiencies by applying any combination of the role filter, applicable filter, and the search feature to define more specific criteria.
Direct Do It!	Direct Do It! immediately launches Do It! mode when only one topic exists reducing the number of clicks to view content. Users don't need to open the Table of Contents first to view the single topic.
HP Quality Center XLS Output	HP Quality Center test scripts are now exported to .xls format.
Enablement Pack – patch support	Incremental updates to UPK are available via smaller packages or “patches” instead of full releases.
Publish by State	In addition to publishing by role, authors can publish an outline or selection by state to track project status.
Firefox 3.0 Support	Support for Firefox 3.0 browser enables expansion of user community and ensures user adoption.

What's New in Oracle User Productivity Kit 3.5.1?

New Feature	Description/Benefit
IE 8.0 Support	Users can view the Player and access SmartHelp from within the IE 8.0 browser
SQLite Database (replaces Firebird database)	Authors no longer have to separately install the local database required for Single User and Client installations
Enhanced Single User and Client Installation	Single User and Client can now be installed on a network drive providing more flexibility in point of access as well as saving disk space on the local developer pc
Upgrade Guide Documentation	The upgrade guide is automatically copied into the installed documents directory enabling easy access to key documentation
Java Support	Added support for Java 6 update 12
JDE E1 Support	Improved object naming in 8.98/9.0
Siebel Support	Added support for Siebel 8.1.1
	Added context recognition in the eModules
	Added support for Siebel CRM OnDemand. Context-sensitive help must be deployed through SmartHelp

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